

Privacy Policy – EterGam Reporter LIVE

Last updated: December 31, 2025

1. Who we are

This Privacy Policy explains how EterGam Informatika (“EterGam”, “we”, “us”, “our”) processes information when you use the mobile application EterGam Reporter LIVE (the “App”).

Developer / Data Controller: EterGam Informatika

Application: EterGam Reporter LIVE

Contact email: support@etergam.com

Jurisdiction: European Union (Slovenia)

2. What EterGam Reporter LIVE does

EterGam Reporter LIVE helps users identify potential spam, scam, and unwanted phone calls, submit reports for suspicious numbers, and display on-screen warning bubbles during incoming calls. The App uses country-specific, read-only local databases and is designed to operate with minimal data collection.

3. Data processed on your device (never collected)

Contacts (READ_CONTACTS): Used only locally to prevent known contacts from being marked as spam. Contacts are never uploaded, stored, or transmitted.

Call logs (READ_CALL_LOG): Used only locally for detection logic. Call log data never leaves your device.

Notification access: Used solely to detect incoming calls. Notification content is not read or stored.

None of the above data leaves your device.

4. Data we collect to provide the service

Pseudonymous user identifier (“unik_id”): Generated on first launch and used to manage subscriptions, free trials, and report ownership. It does not directly identify you.

Country selection: Required to deliver the correct local database.

Reported phone numbers: Submitted voluntarily when you report spam or scam numbers.

Subscription status: Activation date, plan, expiry date, and a pseudonymous user reference.

5. Technical logs

Minimal technical logs (such as IP address, timestamp, endpoint accessed, and response status code) are temporarily retained for security, abuse prevention, and diagnostic purposes.

6. Legal basis (GDPR)

Processing of personal data is based on the following legal grounds under the GDPR:

- Art. 6(1)(b) – Performance of a contract (spam detection, reporting features, subscriptions).
- Art. 6(1)(f) – Legitimate interest (infrastructure security, fraud and abuse prevention).
- Art. 6(1)(a) – Consent (granting Android permissions).

7. How data is used

Data is used strictly to provide spam detection, enable reporting features, manage subscriptions, prevent abuse, and maintain the security and reliability of the infrastructure.

8. Data sharing

We do not sell or share user-level data with third parties. Data is processed only by trusted service providers acting as processors for hosting or security purposes. We do not use data for advertising, profiling, or cross-app tracking. Legal disclosure requests are handled on a case-by-case basis and

only when legally required.

9. Data retention

User-submitted reports are retained as long as they remain relevant. Pseudonymous user identifiers and subscription data are retained while the account remains active. Technical logs are rotated and automatically deleted after approximately 30 days.

10. Security

We apply appropriate technical and organizational security measures, including HTTPS encryption, server hardening, access controls, and rate limiting, to protect data against unauthorized access or misuse.

11. Children's privacy

EterGam Reporter LIVE is not intended for children under the age of 16, and we do not knowingly collect personal data from children.

12. Your rights

Under the GDPR, you have the right to request access, correction, deletion, restriction, or portability of your data, as well as the right to object to processing and withdraw consent at any time. Requests can be sent to support@etergam.com.

13. Changes to this policy

This Privacy Policy may be updated periodically. The latest version will always be available within the App or on our website.

14. Contact

EterGam Informatika
Email: support@etergam.com