

# Terms of Service - EterGam Reporter LIVE

Last updated: January 4, 2026

## 1. Acceptance of Terms

By downloading, installing, or using the EterGam Reporter LIVE mobile application (the "App"), you confirm that you have read, understood, and agree to be bound by these Terms of Service ("Terms"). If you do not agree, you must not use the App.

Your use of the App is also subject to our Privacy Policy, which explains how we collect, use, and protect information. The Privacy Policy is available in the App and on our website.

## 2. Description of the Service

EterGam Reporter LIVE provides tools to help users identify potential spam, scam, or unwanted phone calls, display on-screen warning overlays during incoming calls, and submit reports for suspicious phone numbers. The service relies on user-reported data and local databases and does not guarantee complete accuracy. The App does not replace carrier-level blocking, emergency services, or law enforcement systems.

## 3. Eligibility

You must be at least 16 years old and legally permitted under applicable law to use the App. By using the App, you represent and warrant that you meet these requirements.

## 4. License

EterGam grants you a limited, non-exclusive, non-transferable, revocable license to use the App for personal, non-commercial purposes only. You may not copy, modify, reverse engineer, distribute, or otherwise exploit the App or its components without prior written consent.

## 5. User Responsibilities and Acceptable Use

You agree not to submit false, misleading, abusive, or illegal reports, and not to misuse the App in any manner that could harm the service or other users. Reports must be submitted in good faith.

Reports and any text or notes you submit through the App constitute user-generated content. You are solely responsible for your submissions, including their accuracy, legality, and any consequences arising from them.

EterGam reserves the right to remove reports, restrict access, or permanently ban associated user profiles or identifiers in cases of abuse or violation of these Terms.

## 6. Subscriptions and Free Trials

Paid subscriptions and free trial periods are handled exclusively through Google Play Billing. EterGam does not collect or store payment card details.

Subscription management, billing issues, and cancellations must be handled through the user's Google Play account.

Subscriptions renew automatically unless cancelled through Google Play before the end of the current billing period (or trial). If a free trial is offered, you will be charged at the end of the trial unless you cancel beforehand.

You can manage or cancel your subscription at any time in your Google Play account (Subscriptions). Refunds are handled according to Google Play's refund policies.

## **7. Intellectual Property**

All intellectual property rights related to the App, including trademarks, logos, designs, source code, databases, and data structures, are owned by EterGam Informatika or its licensors and are protected by applicable laws.

## **8. Disclaimers**

The App is provided on an "as is" and "as available" basis. EterGam makes no warranties, express or implied, regarding the accuracy, reliability, or availability of the service. The App may not identify all spam or scam calls, and warnings are informational only. You remain responsible for how you interpret and act upon any information provided by the App.

## **9. Limitation of Liability**

To the maximum extent permitted by law, EterGam shall not be liable for any indirect, incidental, consequential, or special damages arising out of or in connection with your use of the App. EterGam's total liability shall not exceed the total subscription fees paid by you for the App during the twelve (12) months preceding the claim.

## **10. Termination**

EterGam may suspend or terminate your access to the App, without prior notice, if you violate these Terms, abuse the service, or engage in unlawful activity. Upon termination, your license to use the App will immediately cease.

## **11. Changes to the App and Terms**

EterGam reserves the right to modify or discontinue the App, as well as to update these Terms, at any time. Continued use of the App after changes take effect constitutes acceptance of the updated Terms.

## **12. Governing Law**

These Terms shall be governed by and construed in accordance with the laws of the Republic of Slovenia, without regard to conflict of law principles.

## **13. Contact**

Email: [support@etergam.com](mailto:support@etergam.com)